

TPCODL/P&S/100000051/2021-22-"Rate Contract for Mobile SMS Service"

Replies to Pre-Bid Query

Sr No	Page No	Clause No	RFP Clause	Query/ Clarification Sought	Response to Query
1	32	1	Certified for i. OHSAS 18001/ ISO 45001, ii. ISO: 14001 iii. ISO: 9001	Request to please amend as per below: Certified for i. ISO 27001 ii. ISO: 9001	Not Applicable
2	32	2	Safety Statistics for Last Three (3) Years - LTIFR - LTISR	Its not relevant to this service. Hence, this clause should be deleted.	Not Applicable
3	32	6	Name and address of sites where work is in progress or worked earlier	Its not relevant to this service. Hence, this clause should be deleted.	Not Applicable
4	33	Appendix 4	Appendix 4: CSM- F-3- Safety Performance Evaluation Criteria	Its not relevant to this service. Hence, this clause should be deleted.	Not Applicable
5	34		Safety Performance Evaluation report- CSM-F-3	Its not relevant to this service. Hence, this clause should be deleted.	Not Applicable
6	35		Appendix 5: CSM- F-4 Safety Violation Penalty Criteria	Its not relevant to this service. Hence, this clause should be deleted.	Not Applicable
7	43		Appendix 9: CSM- F-10 Site Safety Management Plan / Method Statement	Its not relevant to this service. Hence, this clause should be deleted.	Not Applicable
8	50		Appendix 11: CSM- F-11 Safety Performance Score	Its not relevant to this service. Hence, this clause should be deleted.	Not Applicable
9	51		Safety Performance Evaluation Criteria	Its not relevant to this service. Hence, this clause should be deleted.	Not Applicable
10	23	B. Scope of Work & Service Level Agreement:	All billing for SMS & Short-Code PULL Services Rental Charges / Keyword *Like: "TPCODL" + will be done on a monthly basis. Party will raise invoice at the end of each month & their payment will be done. Vendor shall provide us a monthly report along with the bill.	1. PULL SMS Services : How many VMN / Long codes / Shorts codes is live ? What will be integration means Primary key words etc 2. PULL SMS services new vendor need to procure LONG CODE / SHORT CODE / VMN ? Or existing number details is going to be handed over to new vendor 3. In the commerial : PULL SMS serevices Line items needs to be add as an Rental / monthly recurring charges etc..	1. This service will be impletemen in FY21-22. We are expected to have 10 Short Codes. Webservices based integration will be done. 2. New Number need to be procured with the option to transfer from vendor to vendor. 3. This has to be added as monthly recurring charges.
11	12	5 Award Decision	Bidders are advised to quote diligently considering all aspects of services to be rendered considering material and manpower to be utilized / deployed as per TPCODL requirements mentioned in Annexure VII. In case, it is observed that the bidders have under quoted the prices against these line items in view of applicable minimum wages, manpower deployment etc., then TPCODL reserves the right to out rightly-reject the bids. TPCODL will award the contract to the successful bidder whose bid has been determined to be the lowest-evaluated responsive bid as per the Evaluation Criterion mentioned at Clause 2.0. The Cost for the said calculation shall be taken as the all-inclusive cost quoted by bidder in Annexure I (Schedule of Items) subject to any corrections required in line with Clause 4.3 above. The decision to place purchase order/LOI solely depends on TPCODL on the cost competitiveness across multiple lots, quality, delivery and bidder's capacity, in addition to other factors that TPCODL may deem relevant. TPCODL reserves the rights to award contract to one or more bidders so as to meet the delivery requirement or nullify award decision without assigning any reason thereof. In case any supplier is found unsatisfactory during delivery process, the award will be cancelled and TPCODL reserves right to award contract to other suppliers who are found fit.	1. Existing (currently) How many bidders empanelled with the TPCODL ? 2. In this RFP there will be one Bidder or multiple bidders going to select by TPCODL , if more than 1 bidder then what will be the traffic distribution among them ? 3. Is this is the close BID or RA you are going to conduct for the techno commercial qualified bidders ?	As per Tender Clause No2 Page 7
12	15	ANNEXURE I Schedule for Items	UNIT PRICE	1. The DLT Scrubbing charges i.e. Per Unit Rate in Rs. 0.025 will be paid extra by TPCODL as per the actual message submitted and same need to be add into the NOTE content for the ANNEXURE - I Schedule for Items	These charges need to be included within the price only. No Separate line item is required. Refer Revised Schedule of items (attached)
13	15	ANNEXURE I Schedule for Items	All Incl. Value (Rs.)	As we understood it will be WORDS format which comes from the All Incl. Unit Price (Rs.)	Unit Rate with GST in Numerical
14	15	ANNEXURE I Schedule for Items	Total all-inclusive value Rs. (1st Year and 2nd Year)	In this for YEAR 1 WORDS content and YEAR 2 WORDS Contents needs to add seperately (1st Year All Incl. Value (Rs.)) & 2nd Year All Incl. Value (Rs.)	Unit Rate with GST in Numerical
15	15	ANNEXURE I Schedule for Items		What will be the evaluation criteria for the PRICING ? Its an average for Both the YEARS or anything else please confirm	As per Anexure-I, schedule of items, Note
16			Common	For TPCODL is coming under Exempted sender ID catrgory or not ?	No
17			Common	Is there any Physical submission ?	No
18			Common	In the current pandemic situation its quite difficult to get Physical Signs on all the relevents documents so please allow to get the documents signed by digitally	It is acceptable

ANNEXURE I
Revised Schedule for Items

S. No.	Item Description	Annual Quantity	UoM	1 st Year				2 nd Year				Total All Inclusive Value for 2 Years
				Unit Price (Rs.)	GST (Rs.)	All Incl. Unit Price (Rs.)	Total All Incl. Value (Rs.)	Unit Price (Rs.)	GST (Rs.)	All Incl. Unit Price (Rs.)	Total All Incl. Value (Rs.)	
		A		B	C	D=B+C	E=AxD	F	G	H=F+G	I=AxH	J=E+I
1	Bulk SMS Service (100 SMS per Lot)	6,00,000	Lot									
Total all-inclusive value for Tender BOQ (Rs.)												

Note:

- Any additional charges, including DLT shall be included in the unit price.
- The bids shall be evaluated based on Total All Inclusive Value for 2 years as calculated above.
- The bidders are advised to quote prices strictly in the below above format and for all the line items as mentioned. Failing to do so, bids are liable for rejection.
- The bidder must fill each and every column of the above format. Mentioning “extra/inclusive” in any of the column may lead for rejection of the price bid.
- No cutting/ overwriting in the prices is permissible.
- The unit price to be indicated should be exclusive of taxes & duties which are to be indicated in separate columns meant for the purpose.
- The prices shall be FOR TPCODL only.